I'M BEING HARASSED ON KIK!



WHAT CAN I DO?

**What you can do immediately:**

* [Block the user on Kik](http://help.kik.com/entries/23510736-How-do-I-block-someone-)
* [Report the user on Kik](https://kikinteractive.zendesk.com/hc/en-us/articles/222142887)
* [Report the group on Kik](https://kikinteractive.zendesk.com/hc/en-us/articles/226312207-How-do-I-report-a-group-on-Kik-)

Blocking the unwanted user will:

1. prevent them from sending any messages to you,
2. prevent them from adding you to a group chat,
3. will remove all chats with the unwanted user from your phone, and
4. will remove the unwanted user from your contact list.

When you report a user within the Kik app, you have the option to include your chat history with that person. You can report a user by following these steps:

1. In the chat (with the user sending these unwanted messages), tap the **Display Name** at the top of the chat beside the **>**
2. Tap the three vertical dots icon in the top right corner of the Info screen
3. Tap **Report**
4. Choose from the following:
   1. I don’t want to talk to them
   2. This is a spam bot
   3. This person is being abusive.
5. If you want to include the chat history in your Report, check off the option to include it.
6. Tap **Report and Block**

 You can report a specific user within a group by following these steps:

1. In the group chat, tap the **profile picture** of the user sending these unwanted messages
2. Tap the three vertical dots icon in the top right corner of their Profile screen
3. Tap **Report**
4. Choose from the following:
   1. I don’t want to be in this group
   2. They’re spamming this group
   3. They’re using this group for abuse
5. If you want to include chat history in your Report, check off the option to include it.
6. Tap **Report and Block**

You can report the entire group by following these steps:

1. In the group chat, tap the **Group Info Icon** in the top right corner of the chat
2. Tap the three vertical dots icon in the top right corner of the Info screen
3. Tap **Report Group**
4. Choose from the following:
   1. I don’t want to be in this group
   2. This group is offensive
   3. This group is being used for abuse
5. If you want to include the chat history in your Report, check off the option to include it.
6. Tap **Report**